

# Looking forward to meeting you

Here are a few things for you to remember

Time of your appointment:	Your customer service representative:
Place:	Language for the appointment is: <input type="checkbox"/> Finnish <input type="checkbox"/> Swedish <input type="checkbox"/> English
PLEASE NOTE: If you don't understand the language, it is your responsibility to arrange interpretation for the appointment and to pay the related cost.	

## Checklist

- ☐ Make sure you have **a residence permit** if you came to Finland from outside the EU. If you are from the EU you must register your **right of residence** in Finland. Read more: [migri.fi/en/residence-permit](https://migri.fi/en/residence-permit)
- ☐ Make sure you have registered for a Finnish authority to get **a personal identity code**. You also need to register your address.  
  
You can register, for example, here
  - **Local Register Offices:** [dvv.fi/en/foreigner-registration](https://dvv.fi/en/foreigner-registration) or
  - **Finnish Immigration Service:** [migri.fi/en/](https://migri.fi/en/)
- ☐ Make sure you have **a valid personal identity document** (see the list of valid persons identity documents generally accepted in banking services)
- ☐ Please fill out **the Customer Information form** before your first appointment (provided)
- ☐ If you have any of the following documents, bring them with you:
  - Contract of employment
  - Recommendation letter from a bank
  - Statements of income (the customer is obligated to provide statements of future or previous income on banks request)
  - Student certificate or certificate of student place
- ☐ Verify your tax liability outside of Finland. If you are liable to pay tax abroad, bring your Tax Identification Number (TIN).

PLEASE NOTE: **Are you from outside of the EU/EEA-countries?**

If you would like to become user of OP-mobile and visit, for example, Kela's e-Services, you need to have a foreigner's personal ID card issued by the Police of Finland.

# Valid identity documents

You must prove your identity. Your personal ID document must be undamaged and the photo in your ID document must be recognisable as a likeness to you.

Acceptable personal ID documents are:

PASSPORT

ID CARD

- ID cards issued by a Finnish authority after 1 March 1999 (including an ID card for minors and foreign citizens, and a temporary ID card)
- ID cards issued by an authority in the EEA, Switzerland and San Marino that are accepted as a travel document

APPENDIX  
Customer Information