

Looking forward to meeting you

Here are a few things for you to remember:	
Time of your appointment:	Your customer service representative:
Place:	Language for the appointment is: <input type="checkbox"/> Finnish <input type="checkbox"/> Swedish <input type="checkbox"/> English
PLEASE NOTE: If you don't understand the language, it is your responsibility to arrange interpretation for the appointment and to pay the related cost.	

Checklist

- Make sure you have a **residence permit** if you came to Finland from outside the EU. If you are from the EU you must register your **right of residence** in Finland. Read more: migri.fi/en/residence-permit
- Make sure you have registered for a Finnish authority to get a **personal identity code**. You also need to register your address.

You can register, for example, here
 - **Local Register Offices:** maistraatti.fi/en/Services/Registration-of-a-foreigner/
 - or **Finnish Immigration Service:** migri.fi/en/
- Verify your tax liability outside of Finland. If you are liable to pay tax abroad, bring your **Tax Identification Number (TIN)**.
- Make sure you have a **valid personal identity document** (see the list of valid persons identity documents generally accepted in banking services)
- Please fill out **the Customer Information form** before your first appointment (provided)
- If you have any of the following documents, bring them with you:
 - Contract of employment
 - Recommendation letter from a bank
 - Statements of income (the customer is obligated to provide statements of future or previous income on banks request)
 - Student certificate or certificate of student place

The documents are required in Finnish, English or Swedish.

PLEASE NOTE: Are you from outside of the EU/EEA-countries?

If you would like to become user of OP-mobile and visit, for example, Kela's e-Services, you need to have a foreigner's personal ID card issued by the Police of Finland.

Valid identity documents

You must prove your identity. Your personal ID document must be undamaged and the photo in your ID document must be recognisable as a likeness to you.

Acceptable personal ID documents are:

- Passport
- ID card
 - ID cards issued by a Finnish authority after 1 March 1999 (including an ID card for minors and foreign citizens, and a temporary ID card)
 - ID cards issued by an authority in the EEA, Switzerland and San Marino that are accepted as a travel document