

# OP Platinum Ticket Cancellation

## Insurance Product Information Document

Company: Inter Partner Assistance SA

Product: Ticket Cancellation OP Platinum

This document is a summary of the OP Platinum Ticket Cancellation. Please see the complete terms and conditions of the product in the policy documentation.

### What is this type of insurance?

Ticket Cancellation is a benefit of OP Platinum Card. Ticket Cancellation covers pre-paid theater, concert or event tickets that were purchased no more than two (2) years before the event and that cannot be used due to, for example, illness. The validity of the insurance does not require payment with OP Platinum Card. The policyholder is OP Retail Customers Plc.



### What is insured?

#### ✓ Ticket Cancellation

- ✓ Any pre-paid concert, theatre, sporting event or amusement park visit booked and paid in advance by you for the use of you, your spouse or partner, a carer responsible for the care of a member of your household; or any accompanying persons, up to a maximum of 4 adults and 2 children.
- ✓ Event tickets that were purchased no more than two (2) years before the event (but not earlier than 1.5.2023).
- ✓ Up to the purchase price printed on the ticket (maximum 3000 euros).
- ✓ Covers, if the tickets cannot be used due to, for example, illness, bodily injury or medical condition mentioned in the terms and conditions.



### What is not insured?

- ✗ Tickets purchased before 1.5.2023.
- ✗ When the event is cancelled by the organisers.
- ✗ Any event which you could reasonably attend.
- ✗ Any event tickets which were reserved, booked or purchased after a medical condition, which would not be covered by this insurance, existed.
- ✗ Strike or industrial action affecting the public transport existing or declared publicly before the event date.
- ✗ Service fees associated with reserving /purchasing the tickets.
- ✗ Season tickets.



### Are there any restrictions on the cover?

- ! Only one benefit is paid for the same insured event, even if the insured has multiple OP cards.
- ! Restrictions defined in the terms and conditions.

### Where am I covered?



- ✓ Ticket Cancellation begins at the start date of your covered Card but not earlier than 1.5.2023.
- ✓ Event tickets that were purchased no more than two (2) years before the event (but not earlier than 1.5.2023).

### What are my obligations?



- The Beneficiary must take all reasonable care and precautions to prevent an incident from happening and take steps to minimize loss as much as possible and take reasonable steps to prevent a further incident and to recover missing property.
- The beneficiary must file a loss report and provide the insurance company with necessary information and documentation.

### When and how do I pay?



- Ticket Cancellation is free of charge benefit of OP Platinum Card.

### When does the cover start and end?



- If the insured cancels the Card providing the insurance cover, the insurance cover ends and all indemnities end.

### How do I cancel the contract?



- This benefit is included with your covered Card, the benefit cannot be cancelled separately. If you cancel the covered Card the cover will end and all benefits will stop. Please see your Card agreement for full details of how to cancel the covered Card.