

General terms and conditions for Priority Pass

These terms apply from 1 June 2021 until the terms are replaced by new terms or the service ends. Priority Pass is provided by TENERITY AB, hereinafter referred to as TENERITY, on behalf of OP. OP makes the service available to holders of its Platinum card, hereinafter referred to as the Customer.

Priority Pass

The Customer has access to over 1300 airport lounges around the world, regardless of ticket type and the airline used. The Customer may access the lounges, and bring one guest, for free.

To gain access to the lounge, the Customer must identify himself with his Priority Pass membership card and valid ID. All participating lounges are owned and operated by outside organizations, and the Customer must comply with Priority Pass's terms of use: <https://www.prioritypass.com/en/conditions-of-use>, as well as the rules and conditions that apply to each participating lounge. Access to the lounge may be limited subject to availability at the discretion of each individual lounge. Children's lounge access may vary.

TENERITY's processing of personal data

TENERITY is the data controller of personal data collected from the Customer in connection with the Customer's use of the service. Information collected is the Customer's name and Priority Pass membership number, lounge, and date of visit. The purpose of the processing is to deliver the service, to be able to answer questions from the Customer and process any complaints, and to defend any legal claims.

TENERITY processes personal data in accordance with applicable law and TENERITY's Privacy Policy: <https://www.tenerity.com/regulatory>

Applicable law and language

Finnish law applies to this agreement. The terms of the agreement are provided in Finnish, Swedish and English. The customer can communicate with TENERITY during the contract period in Finnish and Swedish or English.

General

OP has the right to terminate the service if the Customer abuses the service.

TENERITY or OP is not liable for damage, loss or delays resulting from government decisions, war, strike, lockout, blockade, fire, explosion, virus attack, sabotage or similar events known as force majeure.

Geographical constraints

TENERITY cannot provide services related to Iran, Cuba, Sudan, Syria, North Korea or Zimbabwe.